

# Collaboration at its best: How to Achieve a Successful Knowledge Transfer Partnership

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- The Problem
- The Project
- The Collaboration
- The Winning Formula
- The Achievements



### **The Problem**



30,000 miles of water pipes 30,000 miles of sewers 2,000 treatment works

1.3 billion litres of drinking water to deliver each day 2.45 million households

Invested £1.2 billion to maintain our services from 2010 to 2015.



# **The Problem**





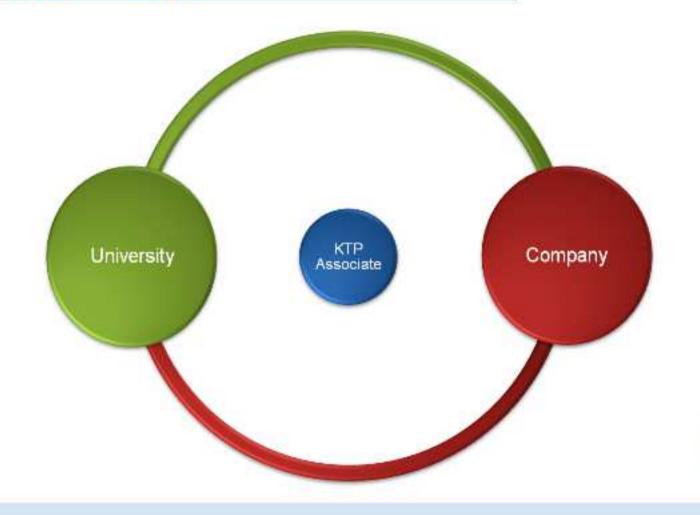


# The Project

- 1. To develop statistical models to forecast asset performance.
- 2. To develop an optimisation tool for planning expenditure over a short, medium and long-term planning horizon.



# The Collaboration





#### The Collaboration





- Prof Lesley Walls (Head of Management Science, Strathclyde University)
- Prof Tom Archibald (Head of Management Science, Edinburgh University)
- Prof Jake Ansell (Edinburgh University)

#### Expertise:

- Reliability modelling involving expert knowledge
- Managing uncertainty
- Risk management and the optimisation of investment



# The Collaboration







### **RISK CONSORTIUM**







### The Winning Formula



Using a "win-win" situation

 Current problem that has potentially large benefits

Problem has longevity

Solutions that can be owned by the company afterwards

Scottish

Trusted to serve Scotland

Water

## The Winning Formula



- 2 associates, 2 universities
- Project sponsor in a high enough position
- Company supervisors who know enough of the subject and can help embed the problem into the company
- Keeping on track

### The will to SUCCEED!



#### The Achievements

- Long-term forecasts of asset performance, risk and investment allocation
- Genuine savings for the company and regulator recognition
- Finalist for the 'Best of the Best KTP in the UK' Award 2015
- Associates employed permanently in the company
- Academic papers presented at international conferences
- Teaching advantages for the Universities real-life examples
- Continued collaboration on various projects
- Expansion of company team into Asset Intelligence and company ownership and further development of the knowledge gained in the project



## Asset Intelligence

#### **Purpose Statement:**

To help Scottish Water succeed by improving the quality and availability of data and enabling insightful analytics led decisions.

#### **Primary Functions:**



Data Discovery and Modelling



Embedding Al into Decisions







# Thank You – Contact - deborah.gee@scottishwater.co.uk

